# INTERNATIONAL CONFERENCE ON EMERGING TRENDS IN BUSINESS & MANAGEMENT

11<sup>th</sup> - 12<sup>th</sup> Nov, 2021

**Virtual Conference** 



# FAROOK INSTITUTE OF MANAGEMENT STUDIES FAROOK COLLEGE, KERALA, INDIA

IN ASSOCIATION WITH

# SAXION UNIVERSITY OF APPLIED SCIENCES, THE NETHERLANDS

FAROOK INSTITUTE OF MANAGEMENT STUDIES (Promoted by Farook College - Estd in 1948) Approved by AICTE & Affiliated to the University of Calicut



"The shift to lifelong learning is absolutely essential. As the pace of technological change quickens, we need to be sure that employees are keeping up with the right skills to thrive in the Fourth Industrial Revolution. That applies to both technical and soft skills. There will be changes in both areas."

# <mark>- Zvika</mark> Krieger

Head of Technology Policy and Partnerships Center for the Fourth Industrial Revolution World Economic Forum

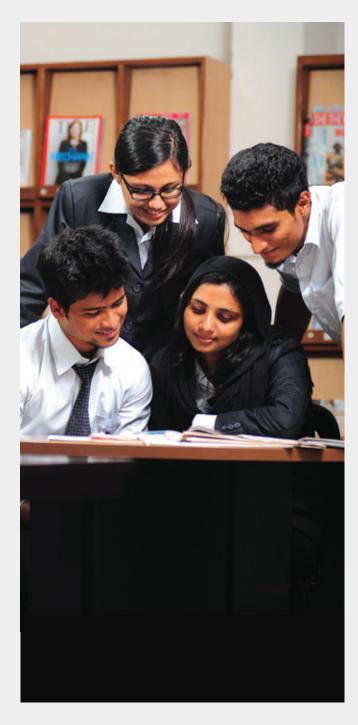
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# About Us



# FAROOK INSTITUTE OF MANAGEMENT STUDIES



Farook Institute of Management Studies (FIMS) the stalwart in the field of business education in Kerala is promoted by Farook College, Kozhikode. It is a pioneer in the higher education scenario of North Kerala since 1948. The contribution of Farook College in the educational renaissance of Malabar is unparalleled. This campus has etched and moulded some of the best talents in the fields of Literature, Politics, Civil Service, Science & Technology, Medicine, and Media of national and international acclaim. FIMS has inherited this proud legacy and offers the best in management studies with a motto of creating management professionals with a global outlook.

This new age business school caters to the challenging requirements of a competitive employment market, home and abroad. Central to the credo of FIMS is the concept of grooming in value-based business practices, along with a competitive edge in the globally integrated job market in India. FIMS has the track record of leaving a mark in all management fests, other competitions and at out-bound training venues. Our alumni have earned enviable reputation in various sectors, making the campus recruitment process a win-win proposition.

FIMS is one among the few B-Schools in Kerala, to have been awarded four star out of five in the National Level B-School Ranking conducted by Career Connect. Higher Education Review Magazine ranked FIMS as the seventh best B-School in Kerala. In the same survey FIMS received 30th rank in South India & 88th rank in National Level. FIMS has been selected as the fourth best B-School in Kerala in the B-School Survey conducted by Business Standard. Business Today Magazine ranked FIMS as fourth best private B-School in Kerala. (Ranking for the year 2017-2018)



# SAXION UNIVERSITY OF APPLIED SCIENCES



# Saxion University of Applied Sciences is one of the largest institutions of higher education in the Netherlands, with close to 27,000 students (and still growing!).

Saxion University has a rich history - its roots can be traced back to 1875. A merger of two educational institutions, the Hogeschool Enschede and Hogeschool IJselland, paved the way for Saxion University in its present form in 1998.

This merger enabled Saxion to build further on its strong position in Dutch higher education and since then Saxion University has come to be recognised as an important centre of expertise at a regional, national and international level. The world is getting smarter. Every day we see products, services and solutions that were not there yesterday. Saxion believes that people should be central in this process. That is why we prepare our students in various ways for their future role in this dynamic society.

# **About The Conference**



# **OVERVIEW OF THE CONFERENCE THEME**

Contemporary management research is a vital factor for meeting the challenges faced by any organization for their perpetual entity. Organizational competitiveness can be achieved through strengthening the strategic policies designed and implemented, and empowering the workforce. There are remarkable changes occurring in day-to-day business, due to the advancement of technology, economical, political, social, cultural and the recent developments caused due to Covid Pandemic, and many more. It is imperative that business organizations scan and update these developments in the concerned field to enhance their competitive advantage. We are living in a genuinely innovative era. Life would not be the same as it is today without technological innovations. Global markets are constantly changing. More and more companies are now expanding their businesses on international platforms to earn increased revenue. Today, business trends worldwide revolve around the use of the latest technology, analyzing consumer behaviour, and Omni channel communication and marketing.

It would not be wrong to say that business and management is not as easy as it might seem to many, considering the uncertainties of the global business market specially hit hard by the ongoing pandemic conditions. This international conference on "Emerging Trends in Business & Management" is designed to be an incredible opportunity for interacting with experts from across the various functional disciplines around the world, becoming an important destination that is rich in content, insights and innovation. With the objective of offering an immersing experience, the FIMS- Saxion Conference has been designed in such a way that it would address all the complexities that affect the business and various functional areas of management and suggest right solutions for a better way of practising business and management. The Conference is designed with a blend of Paper presentations and technical sessions handled by eminent speakers from International Universities, Indian Institute of Management (IIM) and other leading Management Institutes of India.

One of the major goals of the FIMS- Saxion International Conference is to create a friendly and approachable learning environment, whereby its members (including senior worldwide scholars, faculty members, doctorate students, researchers and business practitioners) will benefit from a high level interaction stimulating international business fraternity.

# **Technical Sessions Speakers**



**DR. TIMBER HAAKER** 

Professor, Business Model Research Group, Saxion University of Applied Sciences, The Netherlands



#### DR. MIHAI TICHINDELEAN

Faculty of Economics, Lucian Blaga University of Sibiu, Romania.



#### **PROF. THIERRY TARTARIN**

Doctoral Researcher, Business Model Research Group, Saxion University of Applied Sciences, The Netherlands



#### PROF. ANANDAKUTTAN B UNNITHAN

Dean-Faculty Administration & Development Marketing Management, IIM, Kozhikode, India



**PROF. CHHAY LIN** 

Doctoral Researcher, Blockchain Research Group, Saxion University of Applied Sciences, The Netherlands



PROF. SURYA PRAKASH PATI

Associate Professor / Chairperson (MDP) Organizational Behaviour and Human Resources, IIM, Kozhikode, India



### **PROF. NYCIL GEORGE**

Assistant Professor, Strategic Management, IIM, Kozhikode, India



## **DR. JOS THALEN**

Associate Lector, School of Industrial Design, Saxion University of Applied Sciences, The Netherlands



## DR. MOHAMED MALIKI MOHAMED RAPIEE

Director, International Youth Centre (IYC), Malaysia



### **DR. SAJI GOPINATH**

Vice Chancellor, Kerala University of Digital Sciences Former Professor, IIM Kozhikode (IIMK)



## DR. HARRIE VAN BOMMEL

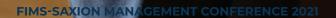
Program Manager of the Saxion Fieldlab Circular Innovations, Saxion University of Applied Sciences, The Netherlands



### **DR. JEROEN LINSSEN**

Associate Lector, School of creative technology, Saxion University of Applied Sciences, The Netherlands

# **Conference Themes**



# **Call for Research Papers**

Original research papers/case studies related to major functional areas of management and business are invited from academics, researchers and corporate professionals. Research areas could also be explored in the following sub themes.

# **Themes in General Management**

- International Trade: issues and challenges during pandemic
- Digital Business Models
- Sustainable Business Models
- Circular Business & Innovations
- Environmental and Ecological Economics
- Labour Economics
- Agricultural and Natural Resource Economics
- Economic development, Innovation,
  Technological changes and growth
- Micro Economics
- Forensic Economics
- Second wave of pandemic and Indian Economy
- Contributions of different sectors to India's GDP for the FY 2020-21
- Core Competence and Strategic
  Management
- ► Total Quality Management
- Innovations in Logistics and Supply-chain Management
- Cross-cultural Management and Innovation
- Current Strategic Management Issues
- Contemporary Issues in Managing Change
- Current Challenges in Managing Teams
- Motivation of Employees and Current Issues in Motivation

- > Contemporary Views of Leadership
- Leadership Issues in 21st century
- Managing Operations Using Value Chain
- Knowledge & Organizational Learning
- Industry 4.0
- Corporate Social Responsibility
- Entrepreneurship Challenges in Post Covid era
- > Artificial Intelligence
- > Neural networks & Fuzzy Logic
- Cloud Computing
- Quantum Computing
- Contemporary Issues in Quality Control
- Current Issues in Managing Operations
- Technology's Role in Operation Management
- ► Lean Logistics
- Robotics and Automation in Logistics
- Predictive Supply Chain Analytics
- ► Agile Supply Chains
- Supply Chain Digitization
- > Sustainable Supply Chain Management
- Block chain in Business Management
- Internet of Things in Business
- Drones and Applications for Business

# **Themes in Financial Management**

- Impact of Crypto currency & Non fungible tokens in financial interactions- a Global Perspective
- Risk Management by Corporate during the last two years & Post pandemic period projections.
- > The growing relevance of ESG funds for sustainable investments.
- Derivatives Securities Pricing and Modeling
- > Exotic & Complex derivatives in Global Derivatives market- Pros & cons.
- ▶ Forex management Impact of Currency Futures in Currency Derivatives market.
- > International trade issues & challenges during the pandemic period.
- > Privatization in transition economies Pros & Cons
- International Trade Flows and Exchange rate Volatility of INR.
- Amalgamations, Absorptions & Mergers in the banking sector and its impact in the Money Market
- Corporate Mega mergers & Amalgamations and International Trade benefits in FDI & FII
- > Arbitrage free pricing and equilibrium in Derivative Commodity Markets- Pros & cons.
- Corporate Governance Myths & facts in reports & practices
- > Financial Engineering & Financial Modeling in Money market & Capital Market.
- > Working capital issues of Petty business units during the pandemic period.
- > Agri- Finance & Moratorium on loan repayment during pandemic period.
- Fin-tech, Bank- Smart cards & Plastic money Transactions & Online money transfers using Gpay, Paytm etc - Security issues & challenges
- ► Forensic economics- Recent developments.
- > Developments in IFRS & GAAP reporting and Accounting Standards
- Developments in Behavioral Finance
- Public finance Transitions in financial sectors
- > Infrastructure funding in education sectors and educational outcomes.
- Islamic Finance and Economic Growth present trends.
- > The effects of policy uncertainty on stock prices
- Indian Microfinance Industry recent developments
- ▶ Financial crises Impact & Lessons in global economies.
- > Economic and financial issues among SMSE are during the pandemic period.
- > Contemporary issues in Bank financial management.
- Developments & Innovations in Capital Market Intermediaries-Merchant Banking, Insurance, Pension Fund, Credit Rating, Venture Capital

# **Themes in Marketing Management**

- Digital Marketing
- Business-to-Business Marketing
- Service Marketing
- Consumer Behavior
- International Marketing
- Brand Management
- Market Segmentation, Targeting and Positioning
- Green Marketing
- Blue Ocean Strategies
- Financial Product Marketing
- Social Cause Marketing
- Rural Marketing
- E-Advertisement Strategies
- Integrated Marketing Information System
- Social Media Marketing Communication
- Managing Cultural and Sub-cultural Diversity in Markets
- Societal Marketing
- Right time marketing vs real time marketing
- Tourism marketing
- Mass customization to personalization
- ► Way the content goes: "Video"
- Customer experience in the age of AI
- Customer as marketer

- ► Future of AR and VR in marketing
- Religious marketing
- Mobile marketing
- E-business and e-governance marketing
- Celebrity endorsement
- Consumer shopping behavior during the pandemic Covid19
- Trends of Consumer spending
- Integrated marketing communication strategy
- Innovative advertisement trends
- ► Media management
- > Consumer behavior analytics
- Changing trends in sales and channel management- Covid perspective
- > Sales analytics
- Channel management analytics
- ► Branding in the virtual world
- > Sustainable marketing during pandemic
- > Cause marketing during pandemic
- Retail marketing mix
- Industrial marketing
- Influencer Marketing
- Customer Relationship Management
- Direct Marketing
- Viral Marketing

# **Themes in Human Resource Management**

- Human Resource Accounting & Human Resource Audit
- Stress Management
- Training and Development
- ► HRM & Corporate Ethics
- Strategic Human Resource Planning /Strategic Staffing
- Leadership, with Focus on Self-leadership
- Self-sustaining Excellent HR Systems
- ► HR Practices in India
- Employee Engagement
- Managing and retaining talented employees
- Performance management

- Reward Management
- Change management
- Work-life balance, quality of work-life, and employee well-being
- > Social capital in organizations
- > Human capital management
- ► Talent acquisition
- > Labor law reforms
- ► Global HRM
- ► Reverse Mentoring for Agile Leadership
- ► HR Analytics
- Virtual Reality & HR
- Workplace diversity
- Work From Home during Covid-19 and Future of WFH

# **IMPORTANT GUIDELINES FOR SUBMISSION OF RESEARCH PAPERS**

- Abstracts, not exceeding 250 words, should reach FIMS (<u>fimsaxionconference@gmail.com</u>) by the due date (11 - 09 - 2021). Authors must clearly indicate the functional area mentioned above in which their papers could be considered.
- It should include the title, author's name, mailing address, telephone numbers and email address.
- The paper should be based on original work not yet published, not exceeding 5000 words or 13 pages.
- ▶ The full paper should be submitted by the due date (01 10 2021).
- All papers should be in English and neatly typed in MS Word with Times new roman font style, 12 font size and 1.5 line space.
- Papers should not have more than two authors, "Each author must register separately for the conference. The lead author will send the paper on behalf of his/her colleague."
- The registration for the conference can be made by providing the name of the author and co-author if any, address, e-mail ID, telephone number, title of the paper, payment particulars, etc.
- > Authors of the accepted papers for presentation will be notified by email.
- > The use of e-mail (<u>fimsconference2021@gmail.com</u>) is encouraged for all further correspondence including acceptance letter, invitation, etc.

# **PUBLICATION OF RESEARCH PAPERS**

The conference proceedings (the eligible papers presented in the conference) will be published as an Edited volume with ISBN through an internationally trusted publisher.

# **Registration Details**

| Faculty M                   | embers  | ₹ 500  |
|-----------------------------|---|--|
| Research                    | Scholars                                      | ₹ 300  |
| PG Students                 |   | ₹ 200  |
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# Important Dates

| Deadline for abstract submission         |
|--|
| Deadline for full paper submission       |
| Notification of acceptance of full paper |
| Conference days                          |
|  |

# **Organizing Committee**

# **ADVISORY BOARD**

## **Dr. Hans Vossensteyn**

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## Dr. Saji Gopinath

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Associate Professor, IIM-Kozhikode, Kerala

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Pro-Vice Chancellor, University of Calicut Kozhikode, Kerala.

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Chairman of the Executive Board, Saxion University of Applied Sciences, The Netherlands

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Secretary, Farook Institute of Management Studies, Farook College, Kozhikode, Kerala

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